

In order to ensure your returned goods are dealt with quickly & efficiently you should complete all the sections of this returns form. Failure to complete the form correctly may result in delays with processing your return.

Sales Number	
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Name	
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Address:	
Postcode:	

Contact Tel Number	
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Items Returned	Qty	Reason for Return (Tick Box)					
		Wrong Size	Wrong Item	Wrong Colour	Goods not needed	Item Not Suitable	Other **

<p>** If selected <b>other</b> please give details:</p>    
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Send all returns to:

Fluesupplies  
Units 6-7, Link 20  
Bellingham Way  
Aylesford  
Kent ME20 7HD

**Please note:** All goods (unused and in a re-sellable condition) can be sent back to us for a refund with the exception of Flue liner, (both solid fuel or gas) as these liners are manufactured and cut to your specific length.

Please also note that individual kit/pack components are non-refundable. Refunds are only available when all items from the kit/pack are returned. After 14 days a restocking charge is applied at 15% and after 30 days it rises to 25%.